



AFTER SALES & SERVICE REQUEST FORM

IMPORTANT

To make a warranty claim, the following documentation must be emailed to GWA Group NZ Limited:

- Proof of Purchase (POP)
- Handover documentation for new home
- Warranty Certificate or equivalent documentation must be supplied for warranty claims to be considered

EMAIL SERVICE REQUEST TO: bknzservice@gwagroup.co.nz

Source of Complaint:

Installing Plumber

Builder

Homeowner

DISTRIBUTOR DETAILS

Store: _____

Branch: _____

Phone: _____

Fax: _____

Email address: _____

Date: _____

END USER DETAILS (NOT THE PLUMBER OR BUILDER)

Name: _____

Street Address: _____

City/Suburb: _____

Phone Home: _____

Work: _____

Contact Times: _____

Mobile) _____

SUSPECT FAULT DESCRIPTION: _____

PRODUCT INFORMATION

Product Code: _____

Description: _____

QTY _____

PROOF OF PURCHASE INFORMATION

Proof of purchase _____

Installing Plumber: _____

Plumbers Ph No: _____

NB: GWA Bathrooms & Kitchens will not be liable for costs where a product fault does not exist or if the fault is due to installation, misuse, or falls outside our Warranty period. In these cases, GWA Bathrooms & Kitchens reserves the right to charge a service fee, per callout/site visit.
MUST BE SIGNED BY THE CUSTOMER (END USER)

Please initial that you accept these conditions

GWA AFTER SALES & SERVICE OFFICE USE ONLY